



Terms & conditions

General provisions

The present Terms and conditions are referring to the site www.voxteneo.com, are addressed, applicable and mandatory to any person accessing this site and/or any page from the site and/or that accesses and/or uses, in any way, any information from the site, totally or partially (hereinafter referred to as the „user“ or „you“).

By accessing this site and/or of any page from the site and/or by accessing any information from the site, regardless the way of access and/or use, you agree and accept the Terms and Conditions, Privacy Policy and Cookies Policy, to be bound by the Terms and Conditions, Privacy Policy and Cookies Policy and all the Terms and Conditions, Privacy Policy and Cookies Policy to be applicable to you, having contractual value and being applicable as an agreement between you and the Company. If you don't agree with the Terms and Conditions Privacy Policy and Cookies Policy and/or if you don't wish to fully respect the Terms and Conditions, Privacy Policy and Cookies Policy and/or if you don't want to be bound by the Terms and Conditions, Privacy Policy and Cookies Policy please don't use this site in any way and in any manner.

Applicable languages on the site: **English**.

Ownership and copyright

The website (www.voxteneo.com) hereinafter referred to as the „site“ or the „website“ is a product 100% designed, developed and operated by the following companies:

1. **VOX TENEO (Belgium)** with head office at Rue Leon Deladriere 15, Limal 1300, Belgium

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2. **VOX TENEO MAKEDONIJA DOO Skopje** with head office at Tome Arsovski str., no.14, 1000 Skopje, Republic of Macedonia

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3. **VOX TENEO (Indonesia)** with head office at Jl.Asia Afrika No.133-137, Wisma Monex Building, 9th Floor, Bandung West Java 40112, Indonesia
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(each and any of the companies hereinafter and/or in the site referred to as, together or separate, the „Company“ or “we“ or “us“ or “VOX TENEO“).

All components of the website (logos, trade marks, domain names, photographs, images, texts and biographies), are the exclusive property of the owner VOX TENEO.

Nothing in this Terms and Conditions grants you a right of license to use any trade mark, design right or copyright owned or controlled by VOX TENEO unless if otherwise provided.

Change of terms

VOX TENEO reserves the right to change or modify these Terms and Conditions at any time, so please review it frequently to be aware of Changes. The most current version will always be posted on our website.

Changes shall be effective immediately upon notice or upon any other method of notice we deem appropriate . VOX TENEO will, however, notify users by posting a note on our website of any substantial changes to these Terms and conditions.

If as a result of changes or modifications made in the Terms and Conditions, Privacy Policy and Cookies Policy you are no longer agreeing to either one of them, you must stop using our website when the changes become effective.

Access to the site

You must obtain access to the Internet and pay any service fees associated with such access. In addition, you must provide all equipment necessary to make such connection to the Internet and to be able to access the site. VOX TENEO is not liable for any damage on the hardware or operating system caused by usage of the website.

Personal data protection

VOX TENEO collects and process personal data on basis of your permission. For the personal data protection, please refer to our [Privacy Policy](#) and [Cookies Policy](#).

Rules of conduct

You must comply with these Terms and Conditions as these apply to your use of the site and its services.

You must not attempt to extract any source code, disassemble it or make any derivative versions, or attempt to interrupt or decipher the transmissions between the site and our systems.

You must not use the site for any of the following purposes:

(a) anything unlawful or illegal or which is fraudulent or malicious or which promotes any criminal activity or provides information about the same;

(b) knowingly introducing viruses or other malicious or harmful material or using it in connection with unsolicited communications.

You must not use the site in a way that may damage or impair it, the service or our underlying systems and security.

We also reserve the right to access, read, preserve, and disclose any information as we reasonably believe is necessary to (i) satisfy any applicable law, regulation, legal process or governmental request, (ii) enforce these Terms, including investigation of potential violations hereof, (iii) detect, prevent, or otherwise address fraud, security or technical issues, (iv) respond to user support requests, or (v) protect the rights, property or safety of us, our users and the public.

The user has no right to create links to the site without previous agreement with the Company.

In all cases the user is liable for full and complete understanding of all information from the site. The Company is not liable for the capacity and skills of the user to access and/or use the site and neither for any results of such actions. The user guarantees that he has the legal capacity requested by the law to access and/or use this site and to respect the Terms and Conditions.

Disclaimer of warranties

The site, services and software are provided "as is" and an "as available" basis, at your own risk, without express or implied warranty or condition of any kind. We also disclaim any warranties of merchantability, fitness for a particular purpose or non-infringement. We make no representation or warranty that any notes, material, content, products or services displayed on or offered through the site are accurate, complete, appropriate, reliable, or timely.

We also make no representations or warranties that the site will meet your requirements and/or your access to and use of the site and its services will be uninterrupted or error-free, free of viruses, malicious code, or other harmful components, or otherwise secure. Some jurisdictions do not allow the exclusion of certain warranties. Accordingly, some of the above exclusions may not apply to you.

Limitation of liability

To the fullest extent permitted by law, the disclaimers of liability contained herein apply to any and all damages or injury whatsoever caused by or related to use of, or inability to use, the site and its services under any cause or action whatsoever of any jurisdiction, including, without limitation, actions for breach of warranty, breach of contract or tort and that VOX TENEO shall not be liable for any direct, indirect, incidental, special, exemplary or consequential damages in any way whatsoever arising out of the use of, or inability to use, the site and the services. You further specifically acknowledge that VOX TENEO is not liable, and you agree not to seek to hold VOX TENEO liable, for the conduct of third parties, including other users of the site, and that the risk of the site and of injury from the foregoing, rests entirely with you. Under no circumstances will VOX TENEO be liable to you for using the site.

By accessing the site, you understand that you may be waiving rights with respect to claims that are at this time unknown or unsuspected. You acknowledge that the disclaimers, limitations and waivers of liability contained herein will survive.

Indemnification

To the fullest extent allowed by applicable law, you agree to defend, indemnify and hold harmless VOX TENEO, its affiliates, officers, agents, employees, suppliers, licensors, representatives, and third party providers to the website from and against any and all claims, liabilities, damages (actual and consequential), losses and expenses (including attorneys' fees) arising from, incurred as a result of, or in any way related to any third party claims relating to (a) your use of the website (including any actions taken by a third party using your account), and (b) your violation of these Terms and Conditions.

In the event of such a claim, suit, or action ("Claim"), we will attempt to provide notice of the Claim to the contact information we have for you (provided that failure to deliver such notice shall not eliminate or reduce your indemnification obligations hereunder). You agree that the provisions in this paragraph will survive any termination of your account(s) or the use of the website.

Severability, governing law and jurisdiction

If any provision of these Terms and Conditions is held by a court or other tribunal of competent jurisdiction to be invalid, illegal or unenforceable for any reason, such provision shall be eliminated or limited to the minimum extent possible such that the remaining provisions of the terms and conditions will continue in full force and effect.

VOX TENEO is operated from the head offices of its companies, and the servers are located in Belgium.

Any dispute, controversy or claim arising out of or relating to these Terms and Conditions, Privacy Policy and Cookies Policy or its breach, it will first be settled amicably and in the absence of an amicable solution, the court of the country where the head office of the company is located will be competent.

Electronic communications are full means of proof regarding the juridical reports between the parties and the communications between them.