



Privacy Policy

VOX TENEO respects the privacy of the users. This Privacy Policy describes the way we gather and process the personal data of our users, meaning we gather and processes personal data on the basis of your permission and consent.

By accessing this site and/or of any page from the site and/or by accessing any information from the site, regardless the way of access and/or use, by creating and accessing the account, you expressly, unequivocal and unconditional agree that the (personal) data and/or the information you provided, including with the occasion of creating and/or modifying the account, to be included in the data base of the Company and processed, according with the legal regulations in force, in order to provide you any (requested) information and/or services, settlement of any claims and/or requests, for any other purposes for which the data and/or the information were provided, during the period you are the client of the Company and/or user, and also after such periods, to the maximum extent permitted by the legal regulations in force, as the case may be.

For the purposes of this document "Personal data" refers to data, which allows individual users, such as you, to be specifically identified as individual persons, as well as online identifiers such as IP addresses. For more information please read our **Cookies Policy** as well.

We collect the following data if you want to Get a quote: Mr or Mrs, Name, Company/Organization (not mandatory), Possible address of your current website (not mandatory), E-mail, phone number.

If you want to Keep in touch with VOX TENEO, we collect your e-mail address to send some latest info's, so that we can inform you about the latest events that are happening in our Company. The newsletters are generated by VOX TENEO and are sent over a period of time.

We collect the following data if you want to Contact us: Name and E-mail address.

All the users are entitled to request information for the data that VOX TENEO holds on them and to know why that data is being processed, how long it is stored for and

who is authorized to see it. The users are also entitled to request for that data, if incorrect or incomplete, to be rectified whenever they want.

All the users have the right to demand that their data to be deleted if it's no longer necessary to the purpose for which it was collected.

VOX TENEO will not knowingly gather Personal data from anyone under the age of 18. If you are under 18 please do not send any information about you to us.

All the users' rights regarding the persons' protection in relation to the personal data processing and the free circulation of these data are respected (for example the right to information, to access their own data, to intervene on the data, as well as the right to address in court of justice) to exercise these rights, the users must forward to the Owner/Company an email, with date and signature, deposing it at the Company's headquarter, except for the case when the law expressly indicate another procedure. Upon user's email, dated and signed, forwarded to the Owner/Company, the later one undertakes to confirm to the user, free of charge, for a request per year, if it process or not his personal data and/or to rectify, update, block, delete or transform in anonym data, free of charge, due to grounded and legit reasons related to his particular situation, that the data about him to be the object of a processing, except for the case when there are contrary legal provisions.

We treat Personal data in accordance with the regulation (EU) 2016/679 of the European parliament and of the council, of 27 April 2016, on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation). All our personnel processing Personal data are obliged to keep such information strictly confidential.

In case the user is not providing some data and/or information, it may be possible not to correspondingly receive (all) the (requested) information and/or services.

Usage and treatment of the personal data

We may use the information we collect, including your personal information, to: (i) provide, personalise, and improve your experience (ii) ensure technical functioning of the website and analyse your use of the site (iii) communicate with you for service-related purposes, (iv) enforce this Privacy Policy, the **Terms and Conditions** and **Cookies Policy**, including to protect the rights, property or safety of VOX TENEO, users or any other person and the copyright-protected content of the website; and (vi) as otherwise stated in this Privacy Policy.

VOX TENEO will not share or sell your Personal data to third parties. VOX TENEO will not disclose your stored Personal data to third parties for direct marketing, market research, polls or public registers without your consent. VOX TENEO SHALL NOT BE LIABLE FOR ANY PROCESSING OF PERSONAL DATA BY THIRD PARTIES.

Personal data may occasionally be disclosed in accordance with the applicable legislation. In exceptional circumstances Personal data may be disclosed to third parties if required under any applicable law or regulation or order by competent authorities, or in order to enforce this Policy or our Terms and Cookies Policy and to investigate possible infringing use of the site as well as to guarantee safety of the website usage.

We will retain the Personal data collected for the period necessary to fulfill the purposes defined above unless a longer retention period is required or permitted by law. Thereafter if the collected Personal data is no longer needed for purposes specified here we will delete all the data in our possession within a reasonable timeframe.

Please note that even if data are changed or deleted, we may still retain some of the data to resolve disputes, enforce our user agreements and comply with technical legal requirements and constraints related to the security, integrity and operation of the website.

Miscellaneous

VOX TENEO reserves the right to amend this Privacy Policy at reasonable times, so please review it frequently. If we make significant changes to this Privacy Policy, we will post a notice along with the updated Privacy Policy.

For any questions or additional information regarding Privacy Policy please contact us on the following mail address: **inform@voxteneo.com**.